STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Address: 5119 B Likini Street, Honolulu, Hawaii 96818	Facility's Name: Serenity Care Home II
Inspection Date: April 14, 2020 Initial	CHAPTER 100.1

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT WITHOUT YOUR RESPONSE.

	FINDINGS Resident #1 - "latanoprost 0.005% ophthalmic drops" box did not have a pharmacy label.	shall be properly labeled and kept in a separate locked container.	Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator	RULES (CRITERIA)
g called phormacy to prescribed a new latanapress o. cos o/o ophthalmic drop with the box labeled.	CORRECTED THE DEFICIENCY	USE THIS SPACE TO TELL US HOW YOU	PART I DID YOU CORRECT THE DEFICIENCY?	PLAN OF CORRECTION
1-14-20 12-14-30				Completion Date

	D	7
요 저녁		
Resident #1 - "latanoprost 0.005% ophthalmic drops" box did not have a pharmacy label.	Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container	RULES (CRITERIA)
PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? TO payent this from happening again, I will make Sume that all medications one labeled properly, and if not labeled as a me one with efill will call the phormacy to refill will call their PCP to coll in to the phormacy to prescribed on with the follow.	FUTURE PLAN	PLAN OF CORRECTION
57972		Completion Date

\$11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Refrigerated mediation was not stored in a locked container.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Went to purchase.	PLAN OF CORRECTION
Wate 4-14-20	Completion

Ca for.	of chicky his land on the make	
	correct medication is reprinted	
h	to check containers to ensure that the	
1	I will chick each of the retided,	
	container. As the primary congiver	
	merchants name labeled on the	
•	container in the prietze with the	
	medication in on superate locked	
•	if so, then they will store our	
1,	to check it ined reprizinately,	
africi	that they must checked the medicalin	
	trained my substitute caugivery	
	again in the future I have	
7-15-		
	IT DOESN'T HAPPEN AGAIN?	Refrigerated mediation was not stored in a locked container.
	USE THIS SPACE TO EXPLAIN YOUR FUTURE	container.
	FUTURE PLAN	temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked
	PART 2	§11-100.1-15 <u>Medications</u> . (b) Drugs shall be stored under proper conditions of sanitation,
Date		
Completion	PLAN OF CORRECTION	RULES (CRITERIA)

		FINDINGS Pill minder in use for one (1) resident.	shall be properly labeled and kept in a separate locked container.	temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator	Drugs shall be stored under proper conditions of sanitation,	RULES (CRITERIA)
during the inspection	the pill box was remoxed	CORRECTED THE DEFICIENCY	USE THIS SPACE TO TELL US HOW YOU	DID YOU CORRECT THE DEFICIENCY?	PART 1	PLAN OF CORRECTION
	rcmoxed 4-14-20					Completion Date

		FINDINGS Pill minder in use for one (1) resident.	temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.	Drugs shall be stored under proper conditions of sanitation,	RULES (CRITERIA)
minden from the mischt cesint and the following them the misch action substitute on administers each mesiched by the phyticism directly from the modication both.	to prevent this from happen	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE	PART 2	PLAN OF CORRECTION
	/ - /> - %				Completion Date

	X	
Resident #1 - "calcitonin salmon 200 units/spray Spray I spray in alternating nostrils daily" ordered 3/16/20; however, the medication record did not identify the alternating nostrils.	§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	PART 1	PLAN OF CORRECTION
		Completion Date

\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 - "calcitonin salmon 200 units/spray Spray 1 spray in alternating nostrils daily" ordered 3/16/20; however, the medication record did not identify the alternating nostrils.	RULES (CRITERIA)
EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To pured this from happen again in the medication one with in the medication endured one with in the medication one when the cation to administe the complete of the complete that instruction as the problem the instruction as purscribed by the physician to administe the administer the administer the administer the medication.	PLAN OF CORRECTION
2. 2. 20	Completion Date

	the medication record.		
	nostril, under my initials on		
1	sporal was given on the right		
	and on "P" to indicate that the		
	was given in the left nost-il		
	indicate that the spray		
	will place on "/" to		
1	happening again is the future		
•	(3)	аполианцу пови на.	
8-13-2	IT DOESN'T HAPPEN AGAIN?	Resident #1 - "calcitonin salmon 200 units/spray Spray 1 spray in alternating nostrils daily" ordered 3/16/20; however, the medication record did not identify the alternating poetrils	
	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	FINDINGS	
	FUTURE PLAN	recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	
	PART 2	All medications and supplements, such as vitamins,	
Date			2
Completion	PLAN OF CORRECTION	RULES (CRITERIA)	

\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 - "levothyroxine take 1/2 hour before breakfast" ordered 3/16/20; the medication record noted the medication is taken at 7 a.m. Breakfast is served at 7 a.m. The substitute care giver stated she gives the medication at 6:30 a.m.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I wan time on the prothyroxin resident medication the records From 7AM to 6:30 AM	PLAN OF CORRECTION
14 - 20	Completion

\$\$\text{\$\	RULES (CRITERIA)
EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To parent this from happen again I will make the that the medication record accorately must take their means that the netication by administrathe means fruit the accorate this, my substitute com- accorate this, my substitute com- agivers will and have trained to record and administrathe accord and administrathe accord adsorised on the medicular with the sace administrathe nucord.	PLAN OF CORRECTION
7-15-20	Completion

	FINDINGS For three (3) residents, no admission height recorded on the height/weight record.	Height and weight measurements taken;	[X] §11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:	RULES (CRITERIA)
practical/appropriate. For this deficiency, only a future plan is required.	Correcting the deficiency after-the-fact is not		PART 1	PLAN OF CORRECTION
				Completion Date

	again in the puture of will to low the mesture that hight admission hight admission word and taken upon the day of addission.	
7-15-20	To prevent this from happen	FINDINGS For three (3) residents, no admission height recorded on the height/weight record.
and the given plan (final to the first sec	PLAN: WHAT WILL YOU DO TO ENSURE THAT	Height and weight measurements taken;
	FUTURE PLAN	records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:
	PART 2	\times \ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)
}		A range (Constant)

			FINDINGS Resident #1 - No inventory of possessions at the time of admission on 3/20/20.	A current inventory of money and valuables.	records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:	X \ \\$11-100.1-17 \ \text{Records and reports.} (a)(8)	
in ventory.	soon and complete her	uring the inspection,		USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	DID YOU CORRECT THE DEFICIENCY?	PART 1	PLAN OF CORRECTION
		7 17 6					Completion Date

	\(\) \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	RULES (CRITERIA)
USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To paramet this from happens again, I will follow the neticlest check hist and will take an in versory of all of their belongings upon the day of admission.	FUTURE PLAN	PLAN OF CORRECTION
7-15-20		Completion Date

more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - Progress notes did not include observations of the resident's tolerance to diet, use of the walker for mobility.	During residence, records shall include: Progress notes that shall be written on a monthly basis, or	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	PART 1	PLAN OF CORRECTION
		Completion Date

	to	25	Da	FINDINGS Substitute care giver (SCG) did not sign entries made in the progress notes.	ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;		§11-100.1-17 Records and reports. (f)(1) General rules regarding records:	NOLES (CRITENIA)
	to sign on the progress	my	During inspection & did		USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	DID YOU CORRECT THE DEFICIENCY?	PART 1	PLAN OF CORRECTION
			4-14-20					Completion Date

		FINDINGS Substitute care giver (SCG) did not sign entries made in the progress notes.	All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the	§11-100.1-17 Records and reports. (f)(1) General rules regarding records:	RULES (CRITERIA)
checking my substitute congivered to sign or initial exerytims they write notes in the progress motes.	happening again me as the licensee is responsible of	A D D C D C D C D C D C D C D C D C D C	FUTURE PLAN	PART 2	PLAN OF CORRECTION
	5 7 9 - 20			Date	Completion

\$11-100.1-17 Records and reports, (f)(2) General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 - No legend for SCG initials on the medication record.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have made a light of my substitutes cangivary initial on the medication record, my SCGI medication record, my SCGI medication and thou where the light is becate on the impedication record.	PLAN OF CORRECTION
	Completion Date

								\boxtimes	
						FINDINGS Resident #1 - No legend for SCG initials on the medication record.	Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;	§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	RULES (CRITERIA)
initials after administray	SCGs to place their	medical records for my	place a legend on the	happening again, I will	To prevent this from	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FUTURE PLAN	PART 2	PLAN OF CORRECTION
				2.51.2	3 3				Completion Date

All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1 - White-out used on the April 2020 medication record.	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	PLAN OF CORRECTION
Date	Completion

				×]
	Resident #1 - White-out used on the April 2020 medication record.	duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.	information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to,	All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of	RULES (CRITERIA)
vers and myself not be used white out on the medication record.	uny again I will t	To proxent this from	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	FUTURE PLAN	PLAN OF CORRECTION
		5-29-20			Completion Date

7. 5 % 3 ; 12 12 13 14	resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1 - White-out used on the April 2020 medication record.	information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the	§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of	RULES (CRITERIA)
EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Prevent this from appearly again in the future, will put a line across be mistake one place my intials next to the line instead the using white out to fix a correction, and will instruct any SCG's to do the Same ray.	text or to the state of the sta	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FLAN	PLAN OF CORRECTION Completion Date

;	\boxtimes	Francisco (
A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS For two (2) discharged residents, discharge dates were not recorded on the permanent general register. Corrected at the time of admission.	§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	PART 1	PLAN OF CORRECTION
		Completion Date

0	+ +	2	Corrected at the time of admission.	FINDINGS For two (2) discharged residents, discharge dates were not recorded on the permanent general register.	gister shall be maintained to record harges of residents;	\(\) \(\	RULES (CRITERIA)
dis changed.	the some day the resident is	I will make sure that I'll write the discharge date on	To prexent this from happen again, in the future.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FUTURE PLAN	PART 2	PLAN OF CORRECTION
	-	, ,					Completion Date

Licensee's/Administrator's Signature: Print Name: _ Date: mobel Whi Anabel Vila 5-29-2020

Print Name: Anabd

7-16-2020

Licensee's/Administrator's Signature: Mnahel Mh

Date: 8-13-20